

Group Lists & Group Messaging

With these features subscribers are able to communicate with multiple individuals easily and simultaneously. Subscribers can establish multiple group lists and assign them individual numbers and descriptions (e.g., 1 = "My family"; 2 = "My colleagues"; etc.). Subscribers can compose and forward messages to this group list by simply entering the group list number instead of each member individually. This is a great time saving tool that is especially applicable to business subscribers who want a simple way to keep in touch with their peers and clients.

Fax Services

An important aspect of enhanced messaging is the ability to provide fax services to both mobile and wireline subscribers. Fax Messaging provides additional flexibility to the subscriber and an important link in a "one number" solution. Fax services co-exist with the voicemail in a subscriber's mailbox. While a caller can select to send a fax message while in the voicemail system, the Auto Fax Detect feature eliminates the need for any caller intervention. Subscribers will be notified that they have received a fax message and have the ability to print the fax at a number of their choosing. Additionally, subscribers can send a broadcast fax — a fax document sent to multiple destinations. Fax Messaging provides security and confidentiality for incoming documents.

Special Applications

The Voicemail and Fax Solution supports a number of additional features and functionality to meet needs of certain niche markets. These include:

Family/multiple mailboxes: Subscribers can share one phone number yet maintain separate and private mailboxes, enabling each member of a household to have their own voicemail box.

My Languages: When they first access their voice mailbox, subscribers can select one of a number of languages as their default language for voice prompts.

Blocked call: Subscribers can block select callers from leaving messages in their mailbox.

Wake-up & reminder call: Subscribers can program their voicemail to send and receive messages at predefined times.

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